



cybersecurity insurance claim. It's much tougher to assert negligence, when the business is continually optimizing their specific response plan SOPs in addition to actively doing "tabletop exercises" to simulate cyberattacks on a regular basis.

It's pivotal for organizations to set aside time to develop their incident response plan so they can secure their organizations and reestablish the "peace of mind" necessary to build a thriving business. "Businesses are heavily reliant on virtual infrastructure, and this is not going to slow down. However, with an ounce of preparedness, they can establish the solid foundation upon which a legacy can be built," added

Willcox. "Business owners shouldn't have to deal with this but it's important that we protect our customers, which is why we educate them, even when it's a somber topic such as this."

#### **ABOUT SEMINOLE OFFICE SOLUTIONS**

Celebrating 40 years of innovation and service, Seminole Office Solutions stands as a leading Managed Technology Services Provider (MTSP) dedicated to enhancing efficiency, productivity, and security for local businesses across various industries since its establishment in 1984. Committed to proactive adaptation to emerging client needs, Seminole offers a

diverse range of solutions, from managed IT services, cloud, security and VoIP phone solutions via their MSP division, dba SemTech IT Solutions, to business process automation solutions and imaging and print hardware. With a focus on helping clients succeed, Seminole remains an independent, forward-thinking provider poised to meet the evolving technological demands of Central Florida's businesses for years to come. To